Chairman's announcement Care Quality Commission Review

In 2017, Government set out targets and plans to reduce hospital admissions, length of stay in hospital and delayed transfers of care across England. As part of these plans the CQC were commissioned by the Secretaries of State for Health and for Communities and Local Government to undertake a local system reviews across some twenty areas in England.

These Local system reviews will now include our local Health and Social Care System, supporting our older adult community in Wiltshire.

The CQC local system review will cover:

- how people move between health and social care, and what are the outcomes for people?
- What is the maturity of our local area to manage the interface between health and social care?
- How can this improve and what is the improvement?

The Review will also consider:

Is there a golden thread connecting the local vision to delivery including:

- o Are we meeting the needs of our local population?
- o are we putting people first?
- Do we have a shared vision and strong leadership?
- Do all staff share the vision

The review will take place over a fourteen-week period, with the main review week scheduled for mid-March (12th -16th inclusive).

On completion of the system review CQC's findings will be made available to the Health and Wellbeing board during May, with copies to all relevant partners across health and social care. We will then be expected to work together as system leaders to agree a joint action plan to progress any recommendations that arise from the CQC findings.

This review should be viewed as an opportunity to provide us with useful reflection; highlighting what is working well and where there are opportunities for improving how the system works for people using services. A slide briefing on the process being followed by CQC is appended.

It is important to note that this is a review not an Inspection.